

## RESUMÉ

**Last name, First name:** Syed, Khalid M.

**Date of birth:** 21st October 1967  
**Marital Status:** Married, two children  
**E-mail:** [contact@ozevision.com](mailto:contact@ozevision.com)  
**Languages:**

Norwegian



English



Urdu, Punjabi



### TERTIARY EDUCATION

Aug 93 – Dec 96	<b>University Of Oslo, Institute Of Informatics, Norway</b> Part-time specialization in some subjects of interest. Passed subjects like: MA105, IN105, IN113, IN240, IN241 Programming skills acquired: Simula, C++, SQL, HTML Relational database knowledge: Sybase, CSDP, ER modelling, NIAM modelling
Aug 88 – May 91	<b>NKI College Of Engineering, Baerum, Norway</b> Bachelor of Electronics Technology with Business Management as elective subject. Final year project: Four channel A/D converter for PC Programming skills acquired: Assembler, C, Pascal

### IT COURSES / CERTIFICATIONS / DISTINCTIONS

February 2004	Microsoft Certified Systems Engineer, MCSE Windows 2000
January 2004	Microsoft Certified Systems Administrator, MCSA Windows 2000
09/Sep/02 - 10/Sep/02	VPN-1/FireWall-1 Management I – NG
August 2002	Accepted as Associate of Australian Computer Society.
October 2001	Passed Mensa IQ Test and became a member of Mensa Norway. This means that my IQ is amongst the top 2% of the world. See <a href="http://www.mensa.org">http://www.mensa.org</a> .
August 2001	SA-238 Solaris 8 System Administration I (exempted from “SA-118 Introduction to Solaris 8 System Administration” due to previous knowledge)
July 2000	Microsoft Certified Professional, Proxy Server 2.0
July 2000	Microsoft Certified Professional, Networking Essentials (became <b>MCSE</b> )
June 2000	Microsoft Certified Professional, Internetworking Microsoft TCP/IP (became <b>MCP+I</b> )
May 2000	Microsoft Certified Professional, Internet Information Server 4.0
April 2000	Microsoft Certified Professional, Windows NT Server 4.0 Enterprise
April 2000	Microsoft Certified Professional, Windows NT Server 4.0
September 1999	Microsoft Certified Professional, Windows NT Workstation 4.0
March 1999	Authorising courses on DELL PowerEdge 8450, DELL Cluster, DELL



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	PowerVault Storage, Veritas Backup Exec 7.0
May 1997	Completed two Compaq courses and became ACT (Accredited Compaq Technician).
June 1996	Completed a weeklong course in Sweden that covered the whole DELL product range and became Authorised DELL Technician
February 1996	Certified NetWare Administrator, Novell NetWare 4.1
January 1995	Microsoft Certified Professional, Word 6.0 for Windows
December 1994	Microsoft Certified Professional, Windows 3.1
December 1994	Microsoft Certified Professional, Excel 5.0 for Windows
Oct 85 – Mar 86	<b>National Institute Of Programming, Pakistan</b> 6 month Computer Programming course. Learned to programme in BASIC and COBOL

## IT WORK EXPERIENCE

Oct 05 - Present	<b>F1 Solutions</b> Currently working fulltime for F1S ( <a href="http://www.f1solutions.com.au">www.f1solutions.com.au</a> ) as Network and Systems Administrator. Responsibilities include support of internal F1S network and network support for F1S customers like <a href="#">NAATI</a> , <a href="#">AGSAFE</a> , <a href="#">ICG</a> , ODC US Embassy, <a href="#">APEC</a> etc.
Oct 04 – Oct 05	<b>One Planet Solutions</b> Worked on contract for OPS ( <a href="http://www.oneplanet.net.au">www.oneplanet.net.au</a> ) as Systems Engineer/Consultant. I regularly performed various IT tasks for OPS customers like <a href="#">Callaghans</a> , <a href="#">Beames &amp; Associates</a> , De Jong Transport, <a href="#">Community Programs Association</a> , <a href="#">Australian Business Volunteers</a> , CIPC and <a href="#">NACCHO</a> .
Jul 03 – Apr 04	Worked as freelance IT Systems Consultant operating from home office in Norway.
01/Dec/00 – 01/07/03	<b>djuice.com, Telenor Mobile Communications, Norway</b> 3 <sup>rd</sup> Line Technical Support Specialist / Systems Manager in djuice Network Management, Technical Support. We provided 3 <sup>rd</sup> Line Technical Support to djuice partners in Norway, Sweden, Malaysia, Thailand and New Zealand according to SLA. We also administered Sun Solaris application servers. I was also responsible for the global djuice mail solution (see page 5).
01/Apr/96 – 30/Nov/00	<b>ABB Installasjon IT-Service, Norway</b> Responsibilities included repair of laptop, desktop PCs and servers. Worked with brands like DELL and Compaq. Had responsibility for large customers like Statoil, Ullevaal Hospital, Transmit Medical, Astra Zeneca and DELL plus (see page 5). Was working as Systems Consultant when I left ABB.
27/Nov/95 – 31/Mar/96	<b>ABB Installasjon Dataservice, Norway</b> Repair of laptop/desktop computers. Worked with brands like DELL, Compaq and Digital (hired Manpower IT consultant).
01/Jan/95 – 26/Nov/95	<b>Combi Services, Norway</b> Regularly completed various IT assignments as hired freelance IT consultant.
13/Nov/95 – 17/Nov/95	<b>Merkantildata AS, Norway</b> Installing, configuration and network maintenance of Novell 3.x and Windows NT 3.x based networks (hired Manpower IT consultant).
18/Sep/95 –	<b>Datavarehuset AS, Norway</b>



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13/Oct/95	Assembly and clearance of Brick 9002/9003 PCs on production line (hired Manpower IT consultant).
01/Nov/92 – 25/Mar/93	<b>PAK Continental Foods AS, Norway</b> Worked as programmer and Network Administrator for Novell network.
01/Dec/91 – 31/Oct/92	<b>Rehsul Trading AS, Norway</b> Worked as programmer and Network Administrator for Novell network.
12/Jun/91 – 12/Aug/91	<b>Rehsul Trading AS, Norway</b> Developed an integrated software package in C language.



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## Technology Overview

Here is an overview of the skill level that I think I have in some technologies/areas.

Technologies	Self Assessed Skill Level 1=Low 3=Medium 5=High					Comments
	1	2	3	4	5	
<b>Operating Systems</b>						
Windows 95, 98, NT, ME, XP, 2000, 2003					✓	
Novell NetWare 3.x to 4.x	✓					No recent work experience
Unix, Linux, Solaris			✓			
<b>Programming</b>						
Pascal, C, C++, Simula, HTML		✓				
Assembler, COBOL, BASIC	✓					No recent work experience
<b>Database</b>						
Microsoft SQL 2000/2005					✓	
Sybase, ER modelling, NIAM modelling	✓					No recent work experience
<b>Email products</b>						
Infinite InterChange mail server					✓	(See <a href="http://www.captaris.com/infinite">www.captaris.com/infinite</a> )
Lyris MailShield mail proxy					✓	(See <a href="http://www.lyris.com">www.lyris.com</a> )
Microsoft Exchange 2000/2003					✓	
<b>Hardware</b>						
DELL and Compaq computers, including high-end Intel-servers					✓	
DELL and Compaq RAID-technology					✓	
DELL and Compaq backup systems (DAT/DLT/LTO)					✓	
LAN topologies and related HUBs and Switches					✓	
<b>Internet/Security</b>						
Internet sharing using WinGate, Microsoft ICS and ISA Server 2000/2004					✓	(See <a href="http://www.wingate.com">www.wingate.com</a> )
Use of WinGate and Microsoft ISA Server 2000/2004 as firewall					✓	
Configuration of LinkSys, Netcomm, Netgear routers for internet access					✓	
Symantec Antivirus Corporate Edition + Mail Security					✓	
NetIQ MailMarshal					✓	



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## Project Overview

I have worked for 3 of the top 10 technology companies in Norway, namely ABB ([www.abb.com](http://www.abb.com)), Statoil ([www.statoil.com](http://www.statoil.com)) and Telenor ([www.telenor.com](http://www.telenor.com)). Here is an overview of noticeable responsibilities/projects that I have had earlier.

- **NAATI, Australia**

NAATI ([www.naati.com.au](http://www.naati.com.au)) has offices in all states. Their nationwide network is connected to main office in Canberra by dialup VPN. When Melbourne office became large enough to connect directly, I was asked to setup site to site (S2S) VPN and also choose appropriate hardware for that purpose. I based S2S VPN on Symantec Security Appliance 320 running IPsec tunnel with DES encryption. A rack mounted DELL blade server was chosen and setup by me in Melbourne as additional domain controller and file server. DFS is used to synchronize documents between Melbourne and Canberra offices on daily basis.

- **djuice.com, Telenor, Norway**

I was responsible for the global email solution of djuice (60000+ users). I configured following email servers:

mail.djuice.pt	(port 25 SMTP, port 80 HTTP, port 8080 WAP)
mail.djuice.co.nz	(port 25 SMTP, port 80 HTTP, port 8080 WAP)
mail.djuice.se	(port 25 SMTP, port 80 HTTP, port 8080 WAP)

These servers ran InterChange (mail server) and MailShield (mail proxy) and were installed and configured by me. Hardware used was Compaq Proliant 5500/DL380, running Windows NT Server 4.0. I was the one who selected and purchased this hardware.

- **Statoil, Majorstua, Norway**

Statoil is one of the largest net sellers of crude oil in the world. Management of IT equipment in Statoil has been outsourced to ABB. When ABB was to start managing IT equipment at the Majorstua office, I was chosen as Site Manager. The IT management team from ABB grew from one person to 5 persons quickly and turnover was about 4 million NOK per annum. I worked as Site Manager from autumn 97 to summer 98. By the end of 2000, there were 7 ABB employees working at Majorstua office and the turnover was about 6 million NOK per annum.

- **Ullevaal Hospital, Norway**

Ullevaal Hospital is Norway's largest hospital. ABB had the responsibility of delivering pre-loaded DELL computers to Ullevaal and I was the project leader. We delivered more than 400 DELL PCs by December 2000, in competition with Compaq and Siemens. I prepared the Ghost image of the standard PC and a script to install the image.

- **Ministry of Health and Welfare, Norway**

Y2K upgrade at the Ministry of Health and Welfare was done by ABB and I was the project leader. A total of 251 PCs and several servers were upgraded and tested. A recommendation was also prepared indicating what had to be done in order to achieve Microsoft Y2K-compliance.



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